

Frequently Asked Questions on Solid Waste Fee Refund

- 1. When will my refund check arrive?** Checks were mailed May 23 and may take a week or more to reach you.
- 2. Why did I get a Solid Waste Refund check from the County?** The County Commissioners decided to refund 2015 and 2016 solid waste fees paid by vacant parcels without structures.
- 3. Why did they do that?** They believed the fees were collected incorrectly and should be refunded.
- 4. I did not receive a refund check, why not?** If you have any type of structure on your property, you will not receive a refund check. Commissioners approved refunds only to vacant properties without structures
- 5. The lawsuit Settlement Agreement said refunds should go to vacant parcels without residences or commercial structures.** Commissioners approved refunds only to vacant properties without structures.

I don't believe that is fair. How can I protest? Please complete *Application for Adjustment form* [available here](#) or call the County Commissioners' office at 354-8775.
- 6. I did not receive a refund check and would like to verify that one was sent.** If you do not have any type of structure on your property and did not receive a check please contact the County Clerk's office at 354-8780 or email the County Auditor at auditor@co.teton.id.us to verify a check was sent.
- 7. I believe the check was sent to wrong person/wrong address.** You will only receive a refund check if you were the owner of record in 2015 and/or 2016 when the taxes were paid. If you were the owner of record when 2015 and/or 2016 taxes were paid and did not receive a check please submit an *Application for Adjustment form* [here](#) or call the County Commissioners' office at 354-8775.
- 8. The check was sent to right person at wrong address. What do I do?** The post office will send the check back to us and we will forward it to you. Please contact the County Clerk's office to give them your correct mailing address at 354-8780. Also, please be sure to notify the County Assessor so your tax notices are properly addressed. If check is not returned to us, you must follow County policy (#9 below) to re-issue check.
- 9. The check was sent to correct address, but I did not receive it.** You will need to wait until June 23 (30 days after check issued) to request a replacement check. If your check hasn't arrived by then, please complete "Verification of Lost Check" form, which is [available here](#).
- 10. No check was issued and I feel that it was an error. What do I do?** All refund and cancellation amounts were calculated by the State Tax Commission, but an error might have been made. Please submit completed *Application for Adjustment form* which is [available here](#) to request a refund.
- 11. I received refund check, but think that it should be larger. What do I do?**

The amounts were calculated by the State Tax Commission and approved by the County Commissioners.

- Please understand that money was applied to any outstanding taxes and was not refunded.
- If your tax bill was not paid in full and on time (including the solid waste fee), the refund amount may have been affected by related penalties & interest

If you think an error was made, submit a completed *Application for Adjustment form* [located here](#), or call the County Commissioners' office at 354-8775.

12. Why did I get \$60 for 2015 and \$0 for 2016

It appears that your first half taxes were paid on time. This means you paid \$7 of the \$14 solid waste fee and would have paid the remaining \$7 with your second half taxes. The Commissioners' refund decision caused the unpaid \$7 to be canceled off your taxes and the paid \$7 amount to be applied towards the unpaid balance of your taxes. These actions have reduced the amount due on June 20.

BEFORE PAYING YOUR SECOND HALF TAXES: Be sure to note the new amount due as shown on the yellow Tax Reminder notices mailed by the Treasurer about the same time as the refund checks.

14. Why did I get an odd amount and not \$60, \$67 or \$74

If you did not pay 100% of your taxes on time (*including the solid waste fee*) penalties and interest were charged against the entire unpaid amount. The refund amount calculated by the State Tax Commission included penalties and interest due the solid waste fund, which explains the extra dollars & cents on your check.

15. What if I paid more in penalties and interest than was included in my refund check? Even though penalties and interest were paid to other taxing districts, the refund amount calculated by the State Tax Commission included only penalties and interest due the solid waste fund.

I don't understand. Can you explain? Here is an example:

If a property owner with a \$100 tax bill decided to pay just \$40 of that bill, the tax software would have allocated the payment proportionally among all the taxing districts so that each district received 40% of the amount due. (i.e. School District, County, Fire District, Solid Waste fund, etc.) Penalties and interest would thereafter accrue on the unpaid balances due to each of those taxing districts.

I feel that this is not fair and deserve a larger refund. What do I do?

Complete *Application for Adjustment form* [located here](#) to request adjustment or call the County Commissioners' office at 354-8775.